



a

ASSESSMENT:

Working diagnoses
and layman explanation



r

RECOMMENDATION:

Management
Investigations
Follow up & safety net



c

CHECK:

Do they understand the plan?
Can they repeat it back to you?
Use adjuncts: translator, reduce jargon, factsheet,
cultural officer, talk to relative, talk to GP



SUCCESSFUL

UNSUCCESSFUL



**PATIENT
DISCHARGE**



ADJUNCTS:
translator
reduce jargon
factsheet
cultural officer
relative
GP



SUCCESSFUL



**ESCALATE TO
SENIOR**

